



Internet Pharmacy Policy

Our hospital is happy to write prescriptions that can be filled over the internet. Over time, we have found that these prescriptions sometimes get transposed or filled incorrectly when we respond to faxes from these internet companies. Therefore, to ensure that your pet gets the correct prescription, we are more than happy to write you a prescription so that you can then send an original to these companies. By writing the prescription through our computer system, it ensures that we have record of the prescription, and by sending it directly to you, it means that you have an original copy for your own records. We can email, fax or mail the prescription to your address. We also would ask that you fill out the internet pharmacy waiver form. This form is to provide you with information about internet pharmacies. There is also an article written by the FDA that we ask you to read. Each of these can be downloaded below. Our hospital policy of only providing written prescriptions is to ensure, to the best of our abilities, that the prescriptions are correct and to protect against fraudulent prescriptions.

A guide to using online pharmacies - *excluding* PetPortals

1. Sign and return to use the Waiver for Internet or Catalog Purchase form. This can be downloaded from our website at (http://peachtreehillsvet.com/site/view/58119_OnlinePharmacyandStore.pml) under the section internet pharmacy policy.
2. Ask us for a written prescription for the drug that you want. Once approved by our doctors we will write you a prescription and we can either email, fax, mail, or you can pick up from our office. Please let us know which you prefer.
3. Send the written prescription to the online pharmacy of your choice. They do not need approval from us since you have a signed prescription already.
4. You may experience a delay in service or repeated requests for information after submitting a written prescription to an internet pharmacy; this is an issue that is specific to many internet pharmacy protocols and not a result of Peachtree Hills Animal Hospital withholding information or denying prescription refills. The written and signed prescription you receive from us should be sufficient to fill your medication order.

Pet Portals

1. Call or email us with a request for a medication.
2. Once approved by our doctors we will put it in your pet portal and you will receive an email for you to log on and put in your billing information.

You will not need the Waiver since this is run through our distributor directly and we have control over your prescription.



Waiver of Responsibility and Liability for Prescriptions to be Filled by Internet Pharmacies or Catalog Vendors

I hereby request a prescription for medication(s) for my pet so that I can purchase these products from an Internet pharmacy or catalog vendor. I have been informed that the following risks exist when I obtain these products from such sources.

1. There is the possibility that the prescription drugs received from these vendors may be counterfeit and may not have been approved by the FDA; the vaccines may not have been approved by the USDA; and the pesticides may not have been approved by the EPA. This has occurred in the past and could reoccur.
2. As the provider of your pet's care, our medical records keep track of all drugs dispensed by us, to you. When you purchase your prescriptions elsewhere, our computer tracking system is not activated to print instructions for use or risks of adverse effects or to send reminders for follow-up exams and/or lab tests that may be needed to monitor results or adverse reactions.
3. You may not have the prescription drug(s) available soon enough to start your pet's medications at the optimal time to provide relief for his/her condition.
4. When prescription products are purchased elsewhere, our staff members are unavailable to teach you how to administer them.
5. The number of tablets or capsules, milligram size of the unit, volume and/or concentration of liquid, and number of authorized refills may differ from that prescribed by the attending doctor.
6. Manufacturer rebates that would ordinarily be available for products purchased from this facility generally will not be available.
7. The manufacturer's warranties or guarantees for these products may not be valid. This means if your pet's condition is not effectively treated with the product(s), manufacturers may not stand behind their products or product liability procedures. Additionally, the owners of and doctors at this facility will be unable to assist you in claims against those manufacturers.
8. Vaccines that are shipped through surface carriers and that arrive at your home unrefrigerated may be ineffective. Even if you reconstitute the vaccines you receive, you may be unable to administer them properly or may injure yourself or your pet when doing so.
9. Due to the fact the vaccines were not administered by a veterinarian, they may not be accepted as valid by kennels, airlines, licensing agencies or veterinary practices.

I have read and understand the above, accept these risks, and am aware that this facility cannot accept any financial responsibility for paying for or reimbursing me for any treatments required as a result of the use of products purchased from these sources. In the absence of negligence, I agree to hold this veterinary practice harmless for any deleterious effects of lack of effectiveness of drugs or vaccines purchased from any other source.

Signature of Owner or Authorized Agent Date